

CHAL  
NEW ZEALAND  
FARVA JAIYE!

ESTD. 2014



100% PURE  
NEW ZEALAND

SINCE 2014 • SERVING 4500+ TRAVEL AGENTS  
15,300+ HAPPY GUESTS & COUNTING

FEEL REAL NEW ZEALAND

14  
DAYS @ 3,78,000/-\*only  
~~3,96,000/-~~

Per Person on twin sharing \*All inclusive Package

LIMITED  
TIME  
OFFER

કોઈપણ NZના પેકેજનો દરેક રીતે સરવાળા ને બાદબાકી કરી જુઓ,  
અમારાથી ઇકોનોમિક અને ઉત્તમ કશુંજ નહિ મળે,, એની ગેરંટી.

JAN TO APRIL 2026 ALL DEPARTURE SAME PRICE



+91 98751 62567  
+91 94263 17279

visa@freedomtourism.com  
WWW.FREEDOMTOURISM.COM



Scan & View  
Photos / Videos  
of Group Departure

SINGAPORE  
AIRLINES



14  
DAYS

NEW ZEALAND  
GROUP DEPARTURE

Jan 20

Feb 19

March 20, 26, 27

April 09, 10, 11, 13, 22, 27

Mumbai to Mumbai / Ahmedabad to Ahmedabad  
ALL INCLUSIVE GROUP TOUR with Maharaj



Cost per person on Twin sharing	Adult	Child with Bed 2-12 Yrs.	Child No Bed < 2 yrs.	Single Sharing Suppl. Cost	Triple Reduction Cost PP
All inclusive with Maharaj 	<del>₹ 3,96,000/-</del> ₹ 3,78,000/-*	<del>₹ 3,57,300/-</del> ₹ 3,39,300/-*	<del>₹ 3,32,100/-</del> ₹ 3,15,000/-*	<del>₹ 1,08,000/-</del> ₹ 99,000/-*	₹ 4,500/-*
 Confirm Flights	 Visa & Insurance	 4 Star+ Hotels	 Luxurious Transport	 Sightseeing & Activities	 Maharaj (Veg/Jain)

## FLEXIBLE PAYMENT MODE

- NO TCS, NO GST. Pay in NZD/AU/US\$ - Direct to New Zealand Bank Via TT or CC   Payment. *Bank Charges Applies.*
- Pay in INR – with All Relevant Taxes

\*GST & TCS as Applicable if Paying in India.

\*1 NZ\$ = ₹ 50/- T&C Apply

# TOP REASONS TO CHOOSE *Freedom* TOURISM



**Serving more than 4500+ Travel Agent  
from Gujarat, Mumbai, All over India**



**NZ Quality Standard - QUALMARK  
Approved NZ based Company**



**Offices in Ahmedabad (India) – Auckland,  
Christchurch, Queenstown and Dunedin**



**New Zealand's Largest  
Group Tour Operator with Chef**



**India to New Zealand – Only Freedom  
Tourism Management – No Middleman**



**Luxurious 4 Star + Hotels  
Accommodations**



**WHOLESALE PURCHASER - Our Advance  
Supplier Payment Ensures Lowest Cost**



**Our Own  
Kitchen Caravan**



**Our Own 2 to 17 Guests Vehicle  
including Latest Model Mercedes Benz**



**Tour Manager with  
Local Knowledge and Experience**



**NO TCS, NO GST. Pay Direct to NZ Bank  
or via Credit Card Online (Bank Charges Applies.)**

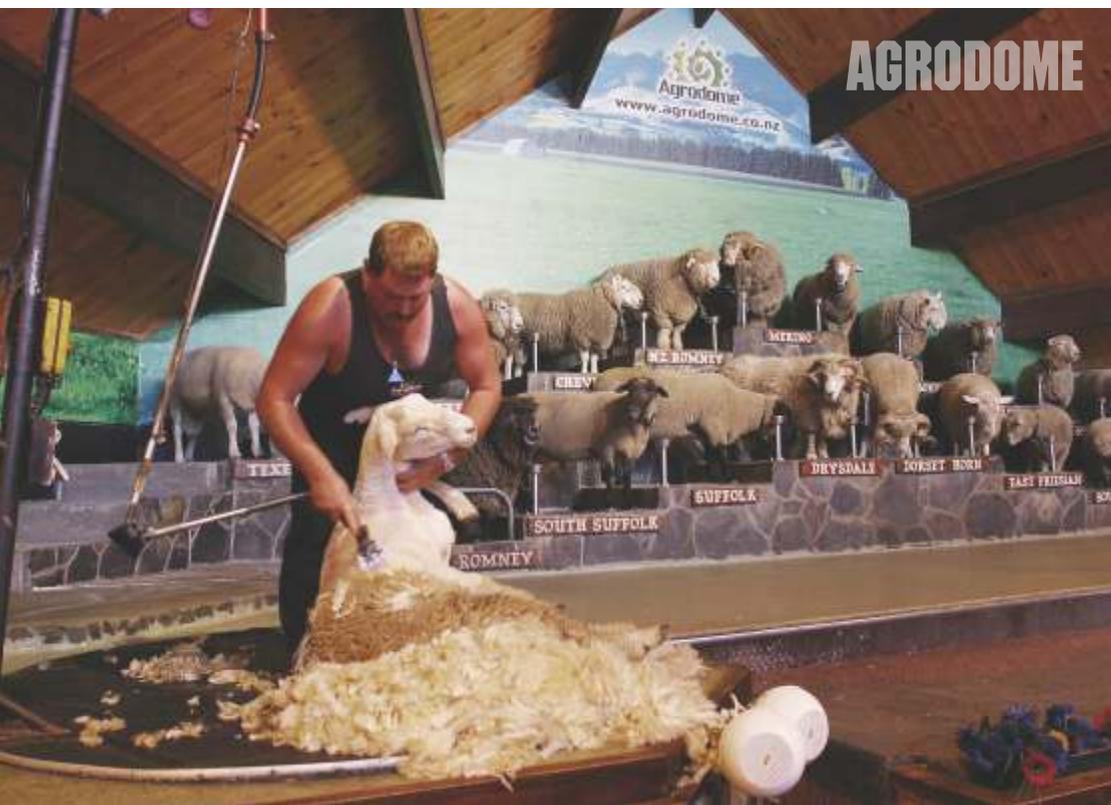


**AUCKLAND CITY TOUR - SKY TOWER**



**ROTORUA**

**REDWOOD FOREST LOOKOUT**



**AGRODOME**



**GEO THERMAL**



**QUEENSTOWN CITY TOUR**



**MILFORD SOUND CRUISE**



**JET BOAT RIDE**



**MOUNTCOOK**





**CONDOLA**



**ARROWTOWN**



**LAKE WANAKA**



**PUZZLING WORLD**

**LAKE TEKAPO**



**CHURCH OF GOOD SHEPHERD**

**GLENORCHY**



**DEVIL'S STAIRCASE**

**LAKE PUKAKI**



**CHRISTCHURCH**



**INTERNATIONAL ANTARCTIC CENTER**



**BOTANIC GARDEN**



**HAGLEY PARK**



**FEEL REAL  
NEW ZEALAND**



**EXPERIENCE OF LIFETIME 14 DAYS NEW ZEALAND GROUP TOUR**

**AUCKLAND (2N) - City of Sails**

Sky Tower Entry, Auckland City Tour

**ROTORUA (3N) - Sulphur City**

Waitomo Glow-worm Caves, Geothermal Experience, Agrodome  
Lake Rotorua, Redwood Forest View Point  
Blue & Green Lake Lookout, Lake Taupo, Huka Falls

**QUEENSTOWN (4N) - Adventure Capital of the World**

Bob's Peak, Skyline Gondola, Jet Boat Ride, Puzzling World  
Milford Sound Cruise, Mirror Lakes, Homer Tunnel, Monkey Creek  
Eglinton Valley, Lake Wanaka, Church of Good Shepherd  
Arrowtown, Glenorchy, Devil's Staircase, Crowne Range

**OMARAMA (1N) - Mackenzie Region**

Lake Tekapo, Lake Pukaki, Mount Cook

**CHRISTCHURCH (2N) - The Garden City**

International Antarctic Center  
Sign of the Takahe, Port Hills, Lyttelton Lookout  
Sumner Beach, Botanical Gardens, Hagley Park

**Optional: Scenic Helicopter Ride (20 Mins. South Island)\***

*Due to highly weather dependent cancellations we don't include into tour cost.  
During your trip tour guide will assist you in booking if weather is suitable.*



# ROUTE PLAN: 14 DAYS

## DAY 1: FLY TO AUCKLAND

Board international flight to Auckland. Overnight in the flight.

## DAY 2: ARRIVAL AUCKLAND - SKY TOWER

You know what, consider yourself as lucky on this planet that you are now arriving at one of the top 10 cities to live in – Auckland. Discover the panoramic views of the city from the Sky Tower, Auckland's tallest structure. Enjoy breathtaking vistas of the skyline and surrounding landscapes, with access to the Sky Tower's observation deck included in your tour. Overnight stay in Auckland.

## DAY 3: AUCKLAND CITY TOUR (B, L, D)

An Auckland day tour provides a variety of experiences, from discovering the city's famous landmarks such as the Auckland Harbour Bridge, Eden Park to immersing yourself in its surrounding natural beauty Overnight Stay at Auckland.

## DAY 4: WAITOMO-ROTORUA (B, L, D)

As per our Itinerary we will visit WAITOMO CAVES – a wonder of its own. Visit includes boat ride in a real dark cave of – Glow worms. We will then proceed toward ROTORUA and leisure time for shopping. Overnight stay in Rotorua.

## DAY 5: GEOTHERMAL EXPERIENCE-AGRODOME-REDWOOD FOREST-BLUE & GREEN LAKE LOOKOUT (B, L, D)

Experience Rotorua's Geothermal Wonders – Geysers, Agrodome for a lively and interactive farm show featuring sheep shearing, cow milking, offering fun for the whole family, Stroll through the majestic Redwood Forest, where towering trees and tranquil trails provide a peaceful escape, Experience the Nature Wonder Blue and Green Lake Lookout where the contrasting hues of the lakes (Seasonal) offer stunning views and perfect photo opportunities. Overnight stay in Rotorua.

## DAY 6: TAUPO LAKE- HUKA FALLS -ROTORUA (B, L, D)

Today will do a scenic journey through some of New Zealand's most stunning landscapes. Begin by visiting Lake Taupo, the country's largest lake, known for its crystal-clear waters and volcanic backdrop. Then, experience the power of Huka Falls, where the Waikato River plunges dramatically into a narrow gorge, later back to Rotorua. Overnight stay in Rotorua.

## DAY 7: ROTORUA- QUEENSTOWN - JET BOAT RIDE - (B, L, D)

Today will do check out and drive toward Auckland Airport and fly to Queenstown - one of the most beautiful places on the planet – An Adventure Capital of New Zealand. Enjoy natural lake beauty and feel their power and calmness. We will experience most exciting JET BOAT RIDE. Overnight stay in Queenstown.

## DAY 8: QUEENSTOWN CITY TOUR - ARROWTOWN - SKYLINE GONDOLA (B, L, D)

Today will do Queenstown City Tour and also visit Arrowtown and Explore Adventure Capital of New Zealand. Later will enjoy stunning panoramic view of Queenstown from Bob's Peak at SKYLINE GONDOLA. Take optional Luge Ride and dive into your childhood. Overnight stay in Queenstown.

## DAY 9: QUEENSTOWN - MILFORD SOUND - QUEENSTOWN (B, L, D)

Today will leave for Milford Sound – a road trip with breathtaking scenery & attractions i.e. Mirror Lakes, Homer Tunnel, Monkey Creek & Eglinton Valley so keep your camera handy and there is no way you can afford a little nap. Afternoon will be spent on MILFORD SOUND CRUISE – a cherry on the cake kind of cruise trip after a beautiful road journey on Milford road. We will return at the same hotel for Overnight stay in Queenstown.

## DAY 10: QUEENSTOWN - WANAKA - QUEENSTOWN (B, L, D)

Today we Leave for Wanaka. Get through some brain tickling at PUZZLING WORLD and stroll on the shores of beautiful Lake Wanaka & witness stunning beauty around. Later we back to Queenstown. Overnight stay in Queenstown.

## DAY 11: QUEENSTOWN - MT. COOK - OMARAMA (Mackenzie Region) (B, L, D)

After enjoying breakfast, the journey continues with a scenic transfer to Omarama. En route, travelers will pass through the stunning landscapes of Lake Tekapo and make a stop at the Mount Cook viewpoint. For those seeking a more thrilling experience, an optional helicopter ride over the majestic Mount Cook region is available. Upon arrival in Omarama, guests will check in at the Hotel. Overnight stay in Omarama.

## DAY 12: TWIZEL - CHRISTCHURCH - CITY TOUR - ANTARCTIC CENTER (B, L, D)

Upon arrival at Christchurch we will experience the NZ's Garden City Tour and witness blend of heritage architecture & lush green gardens alongside Avon River, Sign of the Takahe & Port Hills. later will visit the Antarctic Center with general admission, including entry to the indoor attraction, NZ Penguin Encounter, one Hagglund Ride, and 4D Show. Overnight stay in Christchurch.

## DAY 13: CHRISTCHURCH HIGHLIGHT TOUR (B, L, D)

Explore the best of Christchurch with a scenic day tour covering the charming Lyttelton Harbour, the relaxing Sumner Beach, and the lush Botanical Gardens nestled within Hagley Park. Enjoy stunning coastal views, serene nature walks, and the vibrant charm of the Garden City – all in one unforgettable day. Overnight stay in Christchurch.

## DAY 14: CHRISTCHURCH TO HOME COUNTRY (B)

Departure for your home country with the memories of lifetime.

*Freedom reserves right to implement changes to itinerary without prior notice in various circumstances.*

*Groups operated on Malaysian will operate slightly on Auckland arrival day & Christchurch departure day. All the sightseeing / inclusions will remain the same.*

*NZ's ONLY COMPANY with 100%  
REAL KITCHEN CARAVAN*



*Pure Vegetarian Tour with Jain & Swaminarayan Meal*

*Team of Experienced Maharaj*

**Gujarati, North  
& South Indian,  
Street Food to  
Indo-Chinese, &  
Local to International  
Cuisines**

**Well Planned  
Travel Friendly  
Menu  
based on  
Day Plan**

**Freedom's  
Own**



# 4 Star+ HOTELS

2 Nights - Auckland



Mövenpick / Crowne Plaza / SOHO /  
Holiday inn or Similar

3 Nights - Rotorua



Sudima / Rydges / Holiday inn /  
Arawa Park or Similar

4 Nights - Queenstown



Mercure Resort / Heritage / Novotel  
Holiday inn / Copthorne / Millenium or Similar

1 Night - Mackenzie Region



Distinction Mackenzie Country,  
Heritage Gateway or Similar

2 Nights - Christchurch



Sudima / Grand Riccarton / Distinction  
Scenic or Similar

*Hotel Rooms are Standard Category.*

*Upgrade can be available subject to Availability & Advance Booking at an additional Costs.*

## INCLUSIONS

**MEALS - All meals during the tour - breakfast, lunch, and dinner are strictly vegetarian.**

**Breakfast** Daily cooked vegetarian breakfast as per the hotel's menu. Indian breakfast consisting 01 or 02 hot items like Upma, Poha, Idli / Uttampam / Medu wada with chutney/sambhar etc along with Masala tea, Masala milk, khakhra (with methi sambhar / jeeralu), dry snacks etc shall be served. (Sub. to hotel permission). In Christchurch only hotel breakfast shall be served.

**Lunch** Light Indian Packed/Picnic Lunch with 2 to 3 items will be served in the afternoon. such as Pav Bhaji, Puri Bhaji, Bhel with sandwiches, Chole-Puri, Biryani with Curd / Raita, etc. will be served along with Soft Drinks, mithai from India.

**Dinner** Indian dinner will be provided either at the hotel (prepared by our tour chef) or at a local Indian restaurant with a full set menu tailored to the city.  
(Mackenzie Region we provide Restaurant Dinner & Breakfast)

- Despite having a Chef on board, some meals will be prepared by the restaurant due to logistic reasons. (Specifically on days with intercity flight or long distance road travel.)
- We can't not cater Non Veg meal during our Chef tours.

## ACCOMMODATION

Accommodation in centrally located 4-star or higher category hotels throughout the tour.

## AIRFARE

- Return international airfare is included in the package, based on Singapore Airlines or Malaysian Airlines as per fare and taxes calculated on 09-June-2025.
- In case the group fare quota is full, any difference in the current fare will be informed and payable accordingly.

## VISA & INSURANCE

- New Zealand visa cost is included in the tour price. In the event of a visa rejection, re-application fees will be borne by the passenger.
- Travel insurance up to age 65 (US\$50,000 cover) included. Above 65, extra premium must be borne by the traveler.

**SIGHTSEEING & ACTIVITIES** All sightseeing and activities as detailed in the above itinerary is included.

## TRANSPORTATION

Travel in a private luxury coach (12/17/22-24/32-37/40-45/49-54. Multiple transport can be used for size of the tour) for all road journeys and sightseeing.

## NON-REFUNDABLE PAYMENTS AS PER BELOW

- **Time of Booking: INR 1,25,000/- . Non Refundable** deposit at the time of booking along with passport copies, PAN card and Aadhar card for all travelers
- Visa papers must be submitted within 7 days of booking.
- INR 1,00,000/- after VISA Received.
- Balance Amount: 45 Days before Departure Date, Failing to pay 45 days prior in full, Freedom has the right to cancel booking without any prior notice.
- Cheque in favour of "Freedom Tourism". Taxes Applies as per Govt. guideline for INR Payments.
- ROE calculated 1 NZD = ₹ 50.

## CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

90 Days Prior to Departure 25% of the Tour Cost + Visa Charges.

60 Days Prior to Departure 50% of the Tour Cost + Visa Charges.

45 Days Prior to Departure 75% of the Tour Cost + Visa Charges.

30 Days Prior to Departure 100% of the Tour Cost + Visa Charges.

**Freedom's Standard T&C and Booking Conditions Applies to all Freedom Tourism Booking. Visit [www.freedomtourism.com](http://www.freedomtourism.com) For Details.**

## EXCLUSIONS

- 5% GST and 5% TCS Under 7L & above 7L 20% TCS \*(if paying in India)
- If Single passenger or Child above 18 yrs will be charged additional Visa Charge separately.
- Timely delays / refusals / rejections by consulate / embassy will attract cancellation charges as stated, applicant / clients are responsible to bear & pay the cancellation charges as per policy stated.
- **Tippling: Tippling is compulsory.** You will have to pay NZD 5.00 per person per day for the Duration of your tour. Kindly pay the same on arrival to the Tour Manager (Applicable on both adult and child)
- FREEDOM TOURISM holds no responsibility for any loss of luggage / property /passport / currency, injuries or death or theft during the tour program. FREEDOM TOURISM is arranging services like airline, visas, hotels, sightseeing, meals, etc on behalf of it's clients, FREEDOM is not responsible for services offered by its service vendors.
- Any service from Hotels, Airlines, Restaurants, Transport, Activity etc is not the responsibility of FREEDOM TOURISM LIMITED, hotels/airlines may change due to availability and alternate similar service will be provided.
- Any items/things used by individuals in their respective rooms like Drinks, Snacks, Beverages, Television channels, overflow of water from the bathroom, any room damage etc will be billed to their rooms & will have to pay before checking out. All Items of personal natures, Food & Drinks any other item not mentioned in the Itinerary are to be paid by an individual.
- Any sightseeing not mentioned in the itinerary will have to be paid for locally in the respective local currency. (For e.g. Bungy Jumping, Zip drive, Sky Diving, Whale Watching). FREEDOM TOURISM shall not be responsible if any activities desired are unable to experience for any reasons
- Passengers having excess baggage over 20 Kgs per person in check in baggage & 07 Kgs in hand luggage are liable to pay excess baggage charge directly to the airport & airline authorities
- Any personal expenses are not included.
- Any items not specifically mentioned under "inclusions"

## NOTE

- All the travelers must clear all their respective payments 45 days prior to their tour departure. Failing to which Freedom has the right to cancel their booking without any notice. Cancellation charges are applicable as per booking terms.
- For/if any cancellations of the tour once booked, travelers are requested to send cancellation in writing with reason and documentation. Credit note shall be issued for remaining of paid amount after cancellation charges and valid for 01 year to join any upcoming Freedom's Group Tour.
- Any Refund/Cancellation if entitled will be discussed with Guest prior to Payment by Freedom. Standard Admin Charges from Freedom and/or it's suppliers will be deducted.

**IT IS MANDATORY FOR EACH PASSENGER TO CARRY A 5-7 KG KITCHEN BAG AND HAND IT OVER TO THE TOUR MANAGER UPON ARRIVAL AT THE DESTINATION.**

# **Freedom Operated Group Tour (With/Without Chef/Maharaj)**

## **Terms & Condition Standard Terms & Condition also applies to all the bookings.**

### **FLIGHT**

- 1) If the group quota is over, we will advise price difference on current selling price or different airline options with price difference if any applicable. You may also buy own tickets and join the group at starting point.
- 2) Once Tour is booked Freedom will allocate ticket and Guest is liable to pay. Upgrade to tickets are not possible in group quota.
- 3) On Time Airport Check-in with permitted luggage & documents will be guest's responsibility.
- 4) Freedom's Tour Manager Service starts at Auckland Airport to Departure Airport.
- 5) Seat selection is done by Airline at Check-in Counter and Freedom do not have any control regardless of group bookings.
- 6) International flight may have various luggage allowances but you must bring strictly 20 KG (1 Piece, 28" Bag) Check-in & 7 KG (1 Piece) Handbag. Domestic Flight will have charges for any additional luggage and payable at check-in by guest.
- 7) Guest joining tour on their own must reach at starting point in New Zealand themselves.
- 8) Any Service issues, lost luggage, missing items must be lodged to Airline directly.
- 9) Any Change in flight schedule, resulting in any additional expenses are payable by Guest
- 10) Depending on Arrival/Departure time/airport, there may be additional/less night in particular city, however all itinerary inclusions remains the same.

### **HOTEL**

- 1) Mostly Check in time in NZ is 2 PM/Checkout 10 AM.
- 2) Specific Hotels are not committed unless specified. Same category hotel is booked as per best suitable availability. Based on availability groups may be split into various hotels within city.
- 3) Each hotels has various free & paid facilities for guests to use. Freedom don't guarantee any specific facilities & charges including Wifi.
- 4) Porter service is not guaranteed.
- 5) All Hotel Rooms are Standard Category as per Group Tour & allocated by Hotel Management without any preferences and interference by Freedom. Specific Bedding Requirements, Lift, AC, Specific Room Amenities, Adjoining Rooms, Same Floor/Wing Requests, Breakfast Items – all these varied by Hotel. Room Size, Number of beds in Room & Bed Arrangements are not guaranteed and varied by Hotels. Any Changes are subject to Hotel Management and charges may apply and payable by Guest. Guests are free to exchange rooms at their own consent. Freedom Team cannot interfere in any circumstances.
- 5) Any items/things used by individuals in their rooms like Mini Bar Items - Drinks, Snacks, Beverages, Paid Television channels, Overflow of water, any room damage etc will be billed to their rooms & will have to pay before checking out or whenever invoiced.

### **TRANSPORTATION**

- 1) Luxurious, Comfortable, Government Approved Transportation will be provided and it may vary from city to city based on availabilities.
- 2) Guest must be present & help for luggage loading/unloading. Small Bags/Carry On may require to keep under the seats, similar to flight. Each Guest only permitted 1 Piece (28")-20 KG Main Bag and 1 Piece (Airline Approved Size)-7KG. Freedom will have its own baggage for Tour Manager, Chef and Grocery. If no space for any excess luggage then its guest's responsibility to manage. Main Bags are not permitted inside Transport Coach/Bus/Vehicle.
- 3) Vehicle can only be parked at specific areas and walking may require to/from places. Some places may be walkable and vehicle won't be available.
- 4) Freedom or its supplier is not responsible for anything left in vehicle regardless notified to Driver and agreed by Driver.
- 5) In event of vehicle breakdown, Freedom will try and make the best arrangement but no refund is payable for any lost time/activities/inconvenience.
- 6) Driver/Tour Manager are not professional guide. Knowledge between personnel may varied. Freedom do not commit Specific Language/Ethnicity staff at any point. Staff changes throughout the tour based on availability.
- 7) Eating/Drinking in Transport Vehicle is strictly not permitted. Cleaning charges may apply to individual or shared by all passengers by Driver and payable immediately.
- 8) Luxurious, Comfortable, Government Approved Transportation will be provided, and it may vary from city to city based on availabilities.
- 9) Based on Group size, there will be one or multiple vehicle and group will be split and rotated between vehicles. Same Family/Friends in particular vehicle may not be possible at all time. Seats are first come first basis and we encourage rotation between groups by mutual understanding. Freedom Team cannot interfere. Multiple groups may be combined based on itinerary similarities or as per operational requirements. We may outsourced some of the services to our suppliers due to operational requirements

### **ACTIVITY**

- 1) All Activities are booked and paid by Freedom in Advance. Late/No-Show/Missed/Cancelled Activities for any reason is 100% Not Refundable. It may be re-scheduled by Supplier or Freedom but not guaranteed. Any additional cost will be communicated and payable prior to reschedule.
- 2) Activities are operated under strict safety guidelines. Snow/Alpine Landing, Wildlife Visibility, Sequence/Time of the Day etc. is always not guaranteed in some circumstances and no refund can be given. Each activity may require specific skill, preparation, medical requirement. Guest must visit publicly available information before participating. Freedom is not responsible for any compensation in any circumstances.

- 3) Tour Manager and Driver can be same person doing both duties. It's not necessary all activities are fully/partly accompanied by Tour Manager/Driver. Some activities/locations are self-explored and/or conducted/guided by Supplier's Staff/Guide.
- 4) Majority all activity commentary and instructions are in English only. Stargazing is an optional activity and operated at late night &. Suitable only for Fluent English Understanding Audience with basic Astronomy Knowledge of deep interest in exploring knowledge. Temperature may drop below zero and visibility on pathways would be very low and use of light will be restricted.
- 5) Some guests may not be participating in Optional or Reschedule Activities, however they have to co-operate and wait where upcoming day is as per Itinerary for all group members.
- 6) Optional Activities must be booked in advance. Transportation/Admin Cost may be included upon circumstances. Guest must be prepared to lose any planned group services and it's not refundable. Freedom will book optional activities at any available time by suppliers. Some activities supplier rebooks cancelled activities for any reasons including weather, based on our planned Itinerary. If Guest cancels in rebooked activity than penalties may applies. Any change/cancellation may attract admin/cancellation cost.

## **Water & MEAL**

- 1) Tap water is drinkable in New Zealand. Majority Hotel keeps Glasses in Bathroom. Bathroom Tap is safe to drink. Keep Water Bottle always with you filled. It can be re-filled at Hotel Room & many outdoor locations. Water is not mandatory provided during each outdoor meal. Hotel Room Kettles are only boiling water, any other use is not allowed and damage will be charged to Guest upon checkout. Mini Bar (Snacks kept in Hotel Rooms) are chargeable to Guests.
- 2) Food is God. Freedom encourages Zero Waste of food.
- 3) BF / Lunch / Dinner will be served in the Hotel / Local Food Outlet / Picnic Site for Maharaj Group\* or at Local Food outlet for Restaurant Group with full set menu as per itinerary. \*Subject to Hotel / Restaurant permission. Please do not bring any personnel Food/Drink without Hotel/Restaurant Permission. Any additional item over & above set menu must be paid by guest up-front.
- 4) Breakfast: Masala Tea, 1 or 2 Hot Items will be served and may be accompanied with dry snacks. Start time can vary from 6:00 AM to 9 AM depending Itinerary. Some of BF may be packed or at picnic site based on operation requirements.
- 5) Lunch: 1 to 2 Items, Some of Lunch may be Packed Lunch or at Picnic Site. You can take your lunch from picnic site and eat at your convenient place for whatsoever reason. Lunch will be served as per Itinerary between 12-3 PM.
- 6) Dinner: Indian Dinner will be served in the hotel prepared by our chef or in Indian restaurant with full set menu of that city. Dinner will be served between 6:00 to 8:30 PM & Usually permitted Max 1 Hour for Dinner at Hotel/Restaurant Dining Area allocated to our group.
- 7) Freedom do not guarantee specific menu items, number of items per meal, taste and quality desired by each guests. Subject to Availability of Seasonal Ingredients Jain & Regular Varieties and number of items may be different. No refund/compensation is payable for any type of food choice claims. Alternative Meal has to be managed by guest at their own cost. Menu may contain International Cuisines to Normal Indian Delicacies and/or mix of both kind of items.
- 8) Freedom do not guarantee 100% Pure Veg/Jain/Special Meal. Cross-Contamination may happen by any service provider including Chef/Maharaj. Some items are prepared Jain only for all the Guests including Non-Jains and may be accompanied with Cut Onions. Swaminarayan Meal is not guaranteed without Hing in all items.
- 9) Once item is finished, Guest may chose other remaining food item. Chef may be able to prepare similar or new item subject to availability of ingredient, equipment and chef's working hours.
- 10) Freedom may offer local variety of food (Restaurant / Maharaj Group). Strict/Religious diet guests may opt out and do own arrangements. No compensation is paid for such event.
- 11) No compensation is given for missed meal for whatsoever reasons. Due to additional activity or any other circumstances guest must organize pick up food from the place it's served.
- 12). From time to time based on operational requirements, we may ask guests to carry mandatory Luggage from Freedom to be used for group tours. Freedom will make sure total luggage do not exceed within limit of each ticket, which is 20 KG for Guest and rest for Freedom's Luggage.

## **INSURANCE**

Freedom provides travel insurance up to the age of 65, with coverage of US\$50,000. For travelers aged above 65, any premium difference will be covered by the traveler themselves. It is understood that the Guest is satisfied with itinerary and is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. No refund is given for rest of the Tour. Freedom cannot be held responsible for any health-related issues of the passenger. Any event of claim, please contact policy provider directly.

## **VISA**

INR 9,500/- + Immigration Fees (Non Refundable) (Visa must be applied as per NZ Immigration Current rules.) If consulate rejects visas once, you are liable to pay the re-application visa fees. Any Changes in Fees are payable by Guests. It is encouraged by Immigration NZ to not book flights / hotels without securing visitor's visa. Booking & enrolling for this trip does not mean visas are assured or guaranteed by Freedom, we will only solicit the whole process & make application on client's behalf. Timely delays / refusals / rejections by consulate/embassy will attract cancellation charges for the tour/tickets etc. booked, the clients will be responsible to bear & pay these charges. In event of visa rejection you will lose promotional price and placement in group. Freedom reserves the right to discuss further options if visa is re-applied.

## GENERAL

1. Once reservation is accepted and confirmed by Freedom – The Deposit, Payment and cancellation policy, freedom's group and standard notes, terms and conditions will apply. For change in Date may require Cancellation Charges of currently booked tour and price difference of new tour date, if any
2. Freedom reserves right not to operate group for any reasons including minimum guests in group. Freedom also reserves the right to merge the groups, change planned Itinerary for various reasons such as availability, operational issues, cost increases due to any reasons incl. minimum guests per group etc.
3. Any Increase in Airfare / Fuel Price / Change in Government Regulations Taxes etc. will Affect Your Tour Cost and is payable prior to departure.
4. Guest is responsible to pay any additional cost if tour is extended for any unforeseen circumstances and Freedom is asked to manage those extra services. Self-Termination and Cancellation of Tour once started for any reasons incl. natural/climate restrictions or government directive are not refundable.
5. There Is No Refund for Any Unutilized/Non-suitable Services for any reason/circumstances.
6. Rates & Offers are dynamic and it can not be the same for all the passenger travelling in same group
7. Freedom encourages Respectful behavior by our Guests with all our suppliers and team members. Failure to resolve such behavior by Guest may result in terminating the tour with immediate effect without any loss/compensation. For whatsoever reason self-termination by Guest results in no compensation and additional arrangement to the home country will be self-managed. Freedom cannot guarantee each guest's service standards, respect & behavior expectations by any suppliers. Each supplier follows their own complaint process and guests are free to contact directly.
8. In Case Of Any Deportation Due To Immigration and Custom Clearance Freedom Tourism Will Not Be Responsible. There Will Be No Refund For Tour Package.
9. Freedom Tourism is arranging all services on behalf of its clients. Freedom Tourism is not responsible for services offered by its service vendors including but not limited such as hotels, airlines, activities, restaurants, transport including Fleet-Transportation service provided by Freedom under separate License.
10. Freedom Tourism holds no responsibility for any loss of luggage / property / passport / currency, Injuries or death or theft during the tour.
11. All final Tour documents will be given 7 days prior to departure once payment is cleared in full.
12. Freedom reserves right to use any Photo/Video/Message/Feedback for marketing purpose.

## NON-REFUNDABLE PAYMENTS AS PER BELOW

- Time of Booking: INR 1,25,000/-. Non Refundable deposit at the time of booking along with passport copies, PAN card and Aadhar card for all travelers
- INR 1 Lakh within 24 hrs. of visa received to secure your flights.
- Balance Amt.: 45 Days before Departure Date, Failing to pay 45 days prior in full, Freedom has the right to cancel booking without any prior notice.
- Cheque in favour of "Freedom Tourism". Taxes Applies as per Govt. guideline for INR Payments.
- ROE calculated 1 NZD = ₹ 50.

## CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

90 Days Prior to Departure 25% of the Tour Cost + Visa Charges.

60 Days Prior to Departure 50% of the Tour Cost + Visa Charges.

45 Days Prior to Departure 75% of the Tour Cost + Visa Charges.

30 Days Prior to Departure 100% of the Tour Cost + Visa Charges.

- All the travelers must clear all their respective payments 45 days prior to their tour departure. Failing to which Freedom has the right to cancel their booking without any notice. Cancellation charges are applicable as per booking terms.
- For/if any cancellations of the tour once booked, travelers are requested to send cancellation in writing with reason and documentation. Credit note shall be issued for remaining of paid amount after cancellation charges and valid for 01 year to join any upcoming Freedom's Group Tour.
- Any Refund/Cancellation if entitled will be discussed with Guest prior to Payment by Freedom. Standard Admin Charges from Freedom and/or it's suppliers will be deducted.

**Freedom Standard Terms & Conditions Applies to all bookings.**

## PRINTED and/or DIGITAL MEDIA ACCURACY:

All information given in any Freedom Tourism Limited's media is based on the information available at the time of publication. All errors and omissions exempted. We reserve the right to change any information before or after your booking the Tour due to any events beyond our control. No Prices are guaranteed from Published Media unless agreed by Freedom Team during Quote/Booking Process.

# OUR PROCESS & EXPERTISE



NEW ZEALAND'S BEST IBO for

Indian Friends &  
Family Tour



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